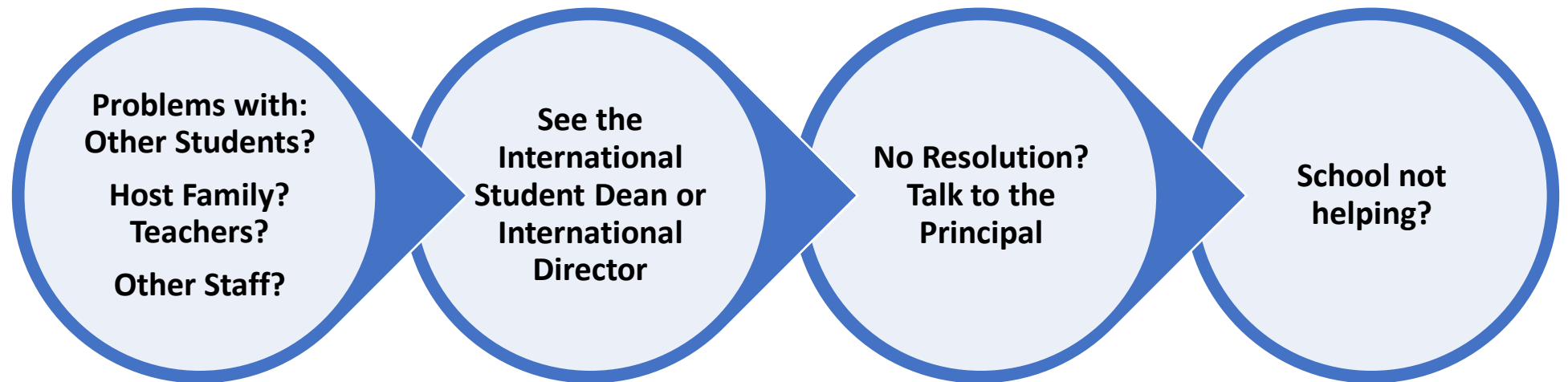


# What to do if you have a **complaint?**



- Have you seen your Class or Mentor Teacher?

- International Student Director Mr Declan Manning or Homestay Co-ordinator Michelle Cossey

- Contact the Principal Mr Martyn Knapton by seeing his Personal Assistant Mrs Anne Nillesen

- Contact NZQA:  
**qadrisk@nzqa.govt.nz**

or call them on:  
**0800 697 296**

- If your complaint is about fees, contact iStudent complaints:

**www.istudent.org.nz**

or call them on:  
**0800 00 66 75**